

BEFORE
THE PUBLIC SERVICE COMMISSION

OF SOUTH CAROLINA
DOCKET NO. 2010-¹⁴⁶—-WS

| | | |
|--------|---|--------------------------------------|
| IN RE: | Petition of the Office of Regulatory Staff for) Commission to Order a Rule to Show Cause) As to why Carolina Water Service, Inc.) Should not be found in violation of) Commission Regulations and for Issuance) Of Order to Provide Adequate and Proper) <u>Service</u>) | PETITION FOR A RULE TO SHOW CAUSE |
|--------|---|--------------------------------------|

Pursuant to 26 S.C. Code Ann. Regs 103-825 of the Regulations of the Public Service Commission of South Carolina (“Commission”), the Office of Regulatory Staff (“ORS”) hereby submits this Petition to Show Cause why Carolina Water Service, Inc., (“CWS”), should not be found to be in violation of Commission regulations as described in more detail below and to show cause why CWS should not be required to take necessary corrective action to provide adequate and proper service to its customers pursuant to S.C. Code Ann. § 58-5-710 (Supp. 2009). ORS by filing this Petition would respectfully show and request of the Public Service Commission of South Carolina:

1. That the Commission is a state agency constituted pursuant to the laws of the State of South Carolina with its business offices located in Columbia, South Carolina vested with the responsibility for the regulation of water and sewerage utilities operating for compensation as set forth in S. C. Code Ann. §58-5-10 et seq. (Supp. 2009).

2. That the ORS is charged by law with the duty to represent the public interest of South Carolina in matters before the South Carolina Public Service Commission pursuant to S.C.

Code Ann. §58-4-10 et seq. (Supp. 2009). As contained in Title 58, Chapter 4 regarding the ORS, “public interest” means

.... a balancing of the following:

- (1) concerns of the using and consuming public with respect to public utility services, regardless of the class of customer;
 - (2) economic development and job attraction and retention in South Carolina; and
 - (3) preservation of the financial integrity of the state’s public utilities and continued investment in and maintenance of utility facilities so as to provide reliable and high quality utility services.
- S.C. Code Ann. §58-4-10(B) (1) through (3) (Supp. 2009).

3. That Carolina Water Service, Inc. (“CWS”) is a public utility, as defined by S.C. Code Ann. §58-5-10(4) (Supp. 2009), providing water and sewer service to the public for compensation in certain areas of South Carolina pursuant to rates approved by the Commission in Docket No. 2006-92-WS for water and sewer service and is therefore a public utility subject to the jurisdiction of the Commission.

4. That, upon information and belief, CWS has violated 26 S.C. Code Ann. Regs. 103-732 by failing to “bill each customer as promptly as possible following the reading of his meter”; CWS has violated 103-732.2 by failing to comply with the customer bill form; and CWS violated Reg. 103-732.3 by failing to properly apply late payment charges. ORS is aware through customer complaints received by its office that CWS has failed to render bills; in some cases customers have not received bills since December of 2009. ORS is aware through customer complaints received by its office that CWS has improperly charged late payment charges.

5. That, upon information and belief, CWS has violated 26 S.C. Code Ann. Regs. 103-703 by failing to follow the Commission approved rate schedule. The Company has instituted a process of pro-rating the base facilities charge which has not been authorized by this Commission, and as a result, the Company has failed to render an accurate bill. Rather than

rendering two separate bills, the Company is rendering bills in such a manner that the customer is overcharged, and, upon information and belief, the overcharge has not been refunded or credited to the customer.

6. That, upon information and belief, CWS has violated 26 S.C. Code Ann. Regs. 103-735 and 735.1 by failing to properly notice customers of termination of service and for improper water service termination. ORS is aware through customer complaints received by its office that CWS disconnected water service to a customer two days after he made payment via telephone. ORS is aware through customer complaints received by its office that CWS disconnected water service to customers who did not receive a monthly bill or were not billed. Furthermore, upon information and belief, the Company did not provide the required notice prior to termination.

7. That, upon information and belief, CWS has not resolved customer complaints promptly.

8. Attached as Exhibit A to this Petition are sample complaints that ORS has recently received regarding CWS and support the allegations contained in Paragraphs 4, 5, 6 and 7.

9. S.C. Code Ann. §58-5-210 (1976) vests the Commission with the “power and jurisdiction to supervise and regulate the rates and service of every public utility in this State ...”

10. That by violating the above referenced Commission regulations, CWS has failed to provide adequate and proper service and pursuant to Section 58-5-710 that CWS should be required to take those steps that are necessary to provide adequate and proper service to its customers such as rendering an accurate bill in a timely manner and refraining from improper water service termination.

11. Given the nature of the allegations and because ORS is unable to identify all CWS customers who may have been affected by the Company's actions, ORS respectfully requests that the Commission require CWS to notify all customers of this proceeding in order that CWS customers may intervene as a party in this docket.

WHEREFORE, ORS prays that the Honorable Commission:

1. Provide to ORS and other interested parties an opportunity to submit evidence regarding CWS's practices of failing to promptly render a bill, failing to render an accurate bill, failing to follow the proper bill form, failing to follow the Commission approved rate schedule such that customers are overbilled, failing to properly notice customers of termination of water service and improper water service termination, and failing to properly apply late payment charges;

2. Issue an order requiring CWS to take those steps that the Commission determines are necessary for the provision of adequate and proper service and establish a reasonable period of time for CWS to complete such steps;

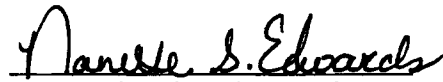
3. Require CWS to directly notify all affected customers of this pending action and the deadlines contained in the Notice of Filing and provide Proof of Mailing to the Commission;

4. Require CWS to submit an answer to this Petition within the deadlines prescribed by the Commission's rules and regulations;

5. Require CWS to adjust its customers' bills to conform to 26 SC Code Ann. Regs. 103-733;

6. Require CWS to cease and desist from terminating service to water customers of CWS where the Company has failed to properly render bills; and

7. Require any additional action or relief which the Commission may deem necessary.

A handwritten signature in black ink, reading "Nanette S. Edwards". The signature is written in a cursive style with a large initial "N".

Nanette S. Edwards, Esquire
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201
Phone: (803) 737-0800
Facsimile: (803) 737-0895
nsedwar@regstaff.sc.gov

April 13, 2010

EXHIBIT A

(Redacted)

Lexington, SC 29072

February 12, 2010

Lisa Sparrow
President, Utilities Inc.
2335 Sanders Road
Northbrook, IL 60062-6108

Dear Ms Sparrow:

First let me congratulate you on your recent promotion to president of Utilities Inc., unfortunately the purpose of this letter is lodge a formal complaint about the abysmal lack of service provided by the local branch of Utilities Inc. Water Service for Lexington, SC. My husband and I have been residents of the Seay Cove community in Lexington County on Lake Murray for 10 years. The water service management to our home was changed in 2008 to Utilities Inc. accompanied by incredibly poor business management and billing.

Not long after the initial change and after not receiving a water bill for over 6 weeks in the summer of 2008, I called Utilities Inc. and was told the billing process had become more complex than expected after they assumed management and was taking a while to sort out – hence the bill would be late. We subsequently received a bill for service from May 25 – June 25 on September 5th for \$152.77 followed by an additional bill on September 12th, 2008 for \$ 338.49 (please see enclosed copies for documentation). Subsequent billing dates have continued to vary at intervals with some months receiving 2 bills (April 6, 2009 and again on April 30, 2009), but with an ongoing unpredictable billing schedule.

In January of 2010 I did not receive a bill by mid-month, but this did not alarm me as it had happened before. However, on February 11, 2009 my husband reported the water had been cut off – again this did not initially alarm me as the water has been interrupted in the past to accommodate work being done with construction and/or maintenance in our vicinity. By 5:15 PM when the water remained off, I checked with a neighbor to see if their water was off too and learned the problem was limited to my home. My husband looked under the house (to make sure there were no frozen pipes, etc.) while I called the Utilities Inc. phone number (356-0490) provided by the local operator only to get *the loud ringing of a fax machine* in return. We subsequently called the Lexington County water service and were told they did not cover our water service (the gentleman on call for their water division was even kind enough to make the trip out to our neighborhood to insure they were not responsible for the interruption in service). Finally, while walking in our side yard, still trying to determine why the water was off, my husband found a

Lisa Sparrow
February 12, 2010
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notice *in the pine straw* notifying us our water had been cut off for *non* payment of a bill.

We were both dumbfounded to see this notice as at 57 and 65 years of age and both professional people (I am a nurse practitioner with the USC School of Medicine and my husband a tax attorney in private practice) we have NEVER not paid a water bill and NEVER even been threatened with disconnection of a service much less experienced someone turning off a key service without prior notification. We called the number provided on the notice three times before the representative on call, Rene', returned the call and announced that our bill was overdue, that a letter had been sent notifying us on January 25th, and the water WOULD NOT be turned back on until the bill was paid and no sooner than the following day at the earliest. We then were forced to pack our bags, move my 89 yr. old Mother to a neighbor's house and arrange for overnight lodging at a local motel.

I NEVER received a Utilities Inc. bill for January 2010, NEVER received a letter notifying us that our service was being disconnected and am appalled at the lack of concern and service provided by Utilities Inc. The check for my December bill was mailed December 26th and cleared my bank on December 30th, 2009 - hence my January bill should have been due around the last week of January 2010. At worst I would have been 2 to 3 weeks late with the January payment when my water service was interrupted *without notice* on February 11th. It is outrageous that a key service would be disconnected without *assuring* that the parties, who had a documented satisfactory payment record, had been notified and outrageous that service disconnection would even be considered over one bill being a few weeks late period!!! One look at our payment record should have caused one to pause when making that sort of decision. Utilities Inc. at the very least should reimburse us for a needless night in a motel while our water service was interrupted.

My husband and I would appreciate any help you can provide in looking into this problem and making sure that another Lexington resident does not suffer at the hands of this completely irresponsible local branch of your company.

Sincerely,

Lexington, SC 29072



PHONE: (800) 367-4314
Collections: (800) 367-4314
Customer Service: (800) 367-4314
www.uhwater.com

| | | |
|------------|----------|--------------|
| 03/18/2010 | 4/8/2010 | \$ 19,228.48 |
|------------|----------|--------------|

Name [REDACTED]

Primary Telephone [REDACTED]

Activity Since Last Bill

| | |
|------------------------------------|-------------|
| Previous Balance | \$9,550.28 |
| Payments received as of 03/18/2010 | 90.00 |
| Balance as of 03/18/2010 | \$9,650.28 |
| Adjustments | |
| Late Payment Charge on 12/23/2009 | \$144.78 |
| Current Charges | \$9,433.42 |
| Total Amount Due | \$19,228.48 |

Received
3/26/10

A fee of 1.5% per month will be added if unpaid by the due date.
Make check payable to: Carolina Water Service Inc of SC

Messages

Our records indicate the prior balance remains unpaid and your account may be subject to disconnection. Please note the due date on this bill refers to the current bill amount and does not extend the time allowed for payment of the prior balance.



PO Box 4509
West Columbia SC 29171-4509

WEST COLUMBIA SC 29169



Account Number: [REDACTED]

Amount Paid

Due Date: 4/8/2010

Please Pay: \$ 19,228.48

Carolina Water Service Inc of SC
PO Box 11025
Lewiston ME 04243-9476



☐ Address correction requested on back



Bill Date

03/18/2010

Account Number

[REDACTED]

Due Date

4/8/2010

Name [REDACTED] Primary Telephone # [REDACTED]

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 08/24/2009

| | | |
|---|---------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 8,370 gallons at \$2.03 per 1,000 gallons | \$16.99 | |
| Water Supply Charge of 8,370 gallons at \$0.0103212 per gallon | \$86.39 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$151.06 |

Residential Wastewater Service - 08/23/2009 to 08/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 08/24/2009

| | | |
|---|---------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 7,750 gallons at \$2.03 per 1,000 gallons | \$15.73 | |
| Water Supply Charge of 7,750 gallons at \$0.0103212 per gallon | \$79.99 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$143.40 |

Residential Wastewater Service - 08/23/2009 to 08/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 08/24/2009

| | | |
|--|----------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 15,100 gallons at \$2.03 per 1,000 gallons | \$30.65 | |
| Water Supply Charge of 15,100 gallons at \$0.0103212 per gallon | \$155.85 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$234.18 |

Residential Wastewater Service - 08/23/2009 to 08/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 08/24/2009

| | | |
|--|----------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 27,950 gallons at \$2.03 per 1,000 gallons | \$56.74 | |
| Water Supply Charge of 27,950 gallons at \$0.0103212 per gallon | \$288.48 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$392.90 |

Residential Wastewater Service - 08/23/2009 to 08/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 08/24/2009

| | | |
|--|----------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 21,940 gallons at \$2.03 per 1,000 gallons | \$44.54 | |
| Water Supply Charge of 21,940 gallons at \$0.0103212 per gallon | \$226.45 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$318.67 |

Residential Wastewater Service - 08/23/2009 to 08/24/2009

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|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 08/24/2009

| | | |
|---|---------|--|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 7,010 gallons at \$2.03 per 1,000 gallons | \$14.23 | |

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| Total Residential Purchased Water | | \$134.28 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 12,650 gallons at \$2.03 per 1,000 gallons | \$25.68 | |
| Water Supply Charge of 12,650 gallons at \$0.0103212 per gallon | \$130.58 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$203.92 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 14,070 gallons at \$2.03 per 1,000 gallons | \$28.56 | |
| Water Supply Charge of 14,070 gallons at \$0.0103212 per gallon | \$145.22 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$221.46 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 10,000 gallons at \$2.03 per 1,000 gallons | \$20.30 | |
| Water Supply Charge of 10,000 gallons at \$0.0103212 per gallon | \$103.21 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$171.19 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 8,850 gallons at \$2.03 per 1,000 gallons | \$17.97 | |
| Water Supply Charge of 8,850 gallons at \$0.0103212 per gallon | \$91.34 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$156.99 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 12,690 gallons at \$2.03 per 1,000 gallons | \$25.76 | |
| Water Supply Charge of 12,690 gallons at \$0.0103212 per gallon | \$130.98 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$204.42 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 20,800 gallons at \$2.03 per 1,000 gallons | \$42.43 | |
| Water Supply Charge of 20,800 gallons at \$0.0103212 per gallon | \$215.71 | |
| SC DHEC Fee | \$3.32 | |

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|--|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 8,400 gallons at \$2.03 per 1,000 gallons | \$19.08 | |
| Water Supply Charge of 9,400 gallons at \$0.0103212 per gallon | \$97.02 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$163.78 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 17,360 gallons at \$2.03 per 1,000 gallons | \$35.24 | |
| Water Supply Charge of 17,360 gallons at \$0.0103212 per gallon | \$179.18 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$262.10 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 14,140 gallons at \$2.03 per 1,000 gallons | \$28.70 | |
| Water Supply Charge of 14,140 gallons at \$0.0103212 per gallon | \$145.94 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$222.32 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 36,220 gallons at \$2.03 per 1,000 gallons | \$77.59 | |
| Water Supply Charge of 36,220 gallons at \$0.0103212 per gallon | \$394.48 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$519.75 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 14,350 gallons at \$2.03 per 1,000 gallons | \$29.13 | |
| Water Supply Charge of 14,350 gallons at \$0.0103212 per gallon | \$148.11 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$224.92 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address [REDACTED] LEXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 12,510 gallons at \$2.03 per 1,000 gallons | \$25.40 | |
| Water Supply Charge of 12,510 gallons at \$0.0103212 per gallon | \$129.12 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$202.20 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 09/24/2009

| | | |
|--|----------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 17,630 gallons at \$2.03 per 1,000 gallons | \$35.79 | |
| Water Supply Charge of 17,630 gallons at \$0.0103212 per gallon | \$181.96 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$265.43 |

Residential Wastewater Service - 08/23/2009 to 09/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 09/24/2009

| | | |
|---|---------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 6,820 gallons at \$2.03 per 1,000 gallons | \$13.84 | |
| Water Supply Charge of 6,820 gallons at \$0.0103212 per gallon | \$70.38 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$131.91 |

Residential Wastewater Service - 08/23/2009 to 09/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 09/24/2009

| | | |
|--|----------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 10,660 gallons at \$2.03 per 1,000 gallons | \$21.66 | |
| Water Supply Charge of 10,660 gallons at \$0.0103212 per gallon | \$110.23 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$179.59 |

Residential Wastewater Service - 08/23/2009 to 09/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Commercial Purchased Water - 08/23/2009 to 09/24/2009

| | | |
|---|---------|----------|
| Water Distribution Base Charge | \$11.09 | |
| Distribution Usage of 9,480 gallons at \$2.03 per 1,000 gallons | \$19.24 | |
| Water Supply Charge of 9,480 gallons at \$0.0103212 per gallon | \$97.84 | |
| SC DHEC Fee | \$0.83 | |
| Total Commercial Purchased Water | | \$129.00 |

Commercial Wastewater Service - 08/23/2009 to 09/24/2009

| | | |
|-------------------------------------|---------|---------|
| Wastewater Service | \$39.00 | |
| Total Commercial Wastewater Service | | \$39.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Commercial Purchased Water - 08/23/2009 to 09/24/2009

| | | |
|---|---------|---------|
| Water Distribution Base Charge | \$11.09 | |
| Distribution Usage of 2,040 gallons at \$2.03 per 1,000 gallons | \$4.14 | |
| Water Supply Charge of 2,040 gallons at \$0.0103212 per gallon | \$21.06 | |
| SC DHEC Fee | \$0.83 | |
| Total Commercial Purchased Water | | \$37.12 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 09/24/2009

| | | |
|--|----------|----------|
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 11,100 gallons at \$2.03 per 1,000 gallons | \$22.53 | |
| Water Supply Charge of 11,100 gallons at \$0.0103212 per gallon | \$114.57 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$184.78 |

Residential Wastewater Service - 08/23/2009 to 09/24/2009

| | | |
|--------------------------------------|----------|----------|
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water - 08/23/2009 to 09/24/2009

| | | |
|--------------------------------|---------|--|
| Water Distribution Base Charge | \$44.36 | |
|--------------------------------|---------|--|

| | | |
|--|----------|------------|
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$286.20 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Service Address | | |
| [REDACTED] EXINGTON, SC, 29072 | | |
| Residential Purchased Water - 08/23/2009 to 09/24/2009 | | |
| Water Distribution Base Charge | \$44.36 | |
| Distribution Usage of 12,660 gallons at \$2.03 per 1,000 gallons | \$25.70 | |
| Water Supply Charge of 12,660 gallons at \$0.0103212 per gallon | \$130.67 | |
| SC DHEC Fee | \$3.32 | |
| Total Residential Purchased Water | | \$204.05 |
| Residential Wastewater Service - 08/23/2009 to 09/24/2009 | | |
| Wastewater Service | \$156.00 | |
| Total Residential Wastewater Service | | \$156.00 |
| Current Charges | | \$9,433.42 |

Utilities, Inc.

Phone: (800) 357-4314
 Collections: (800) 357-4314
 Customer Service: (800) 357-4314
 www.UWater.com

| Bill Date | Account Number | Due Date | Please Pay: |
|------------|----------------|------------|-------------|
| 12/01/2009 | [REDACTED] | 12/22/2009 | \$9,650.29 |

Summary of Service
 Number of Days: 32
 Average Daily Cost: \$301.87

Name: [REDACTED] Primary Telephone #: [REDACTED]

Activity Since Last Bill

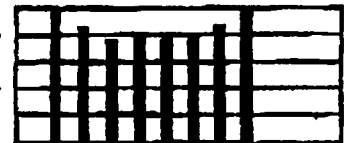
Previous Balance \$8,625.97

Payments received as of 12/01/2009 \$-8,625.97

Balance as of 12/01/2009 \$0.00

Current Charges \$9,650.29

Total Amount Due \$9,650.29



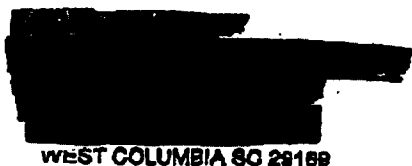
A fee of 1.5% per month will be added if unpaid by the due date.
 Make check payable to: Carolina Water Service Inc of SC

Messages

We apologize for the delay in processing your bill. You will receive future bills on time. If you have any questions, please contact your local customer service office.



PO Box 4509
 West Columbia SC 29171-4509



WEST COLUMBIA SC 29169

Account Number: [REDACTED] Amount Paid
 Due Date: 12/22/2009
 Please Pay: \$9,650.29

Carolina Water Service Inc of SC
 PO Box 11025
 Lewiston ME 04243-6476
 (Barcode)

☐ Address correction requested on back



| Bill Date | Account Number | Due Date |
|------------|----------------|------------|
| 12/01/2009 | [REDACTED] | 12/22/2009 |

Name [REDACTED] Primary Telephone # (803) 808-3800

Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge \$44.38
Distribution Usage of 7,430 gallons at \$2.03 per 1,000 gallons \$15.08
Water Supply Charge of 7,430 gallons at \$0.0103212 per gallon \$76.89
SC DHEC Fee \$3.92

Total Residential Purchased Water

\$139.46

Residential Wastewater Service

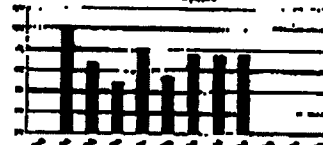
Wastewater Service \$158.00

Total Residential Wastewater Service

\$158.00

Meter Reading Meter # 00211083
Current 108230 08/23/2009
Previous 105493 07/22/2009
Usage 2730 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge \$44.38
Distribution Usage of 13,800 gallons at \$2.03 per 1,000 gallons \$28.22
Water Supply Charge of 13,800 gallons at \$0.0103212 per gallon \$143.46
SC DHEC Fee \$3.92

Total Residential Purchased Water

\$219.98

Residential Wastewater Service

Wastewater Service \$158.00

Total Residential Wastewater Service

\$158.00

Meter Reading Meter # 17325850
Current 2374288 08/23/2009
Previous 2280388 07/23/2009
Usage 9390 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge \$44.38
Distribution Usage of 15,130 gallons at \$2.03 per 1,000 gallons \$30.71
Water Supply Charge of 15,130 gallons at \$0.0103212 per gallon \$155.18
SC DHEC Fee \$3.32

Total Residential Purchased Water

\$234.59

Residential Wastewater Service

Wastewater Service \$158.00

Total Residential Wastewater Service

\$158.00

Meter Reading Meter # 07358530
Current 2040380 08/23/2009
Previous 2025280 07/22/2009
Usage 15100 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge \$44.38
Distribution Usage of 27,210 gallons at \$2.03 per 1,000 gallons \$55.24
Water Supply Charge of 27,210 gallons at \$0.0103212 per gallon \$280.84
SC DHEC Fee \$3.32

Total Residential Purchased Water

\$383.78

Residential Wastewater Service

Wastewater Service \$158.00

Total Residential Wastewater Service

\$158.00

Meter Reading Meter # 17325861
Current 2807380 08/23/2009
Previous 2580170 07/22/2009
Usage 22710 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

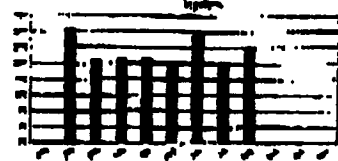
| | |
|--|----------|
| Water Distribution Base Charge | \$44.55 |
| Distribution Usage of 24,000 gallons at \$2.03 per 1,000 gallons | \$48.72 |
| Water Supply Charge of 24,000 gallons at \$0.0103212 per gallon | \$247.71 |
| SC DHEC Fee | \$3.32 |
| Total Residential Purchased Water | \$294.11 |

Residential Wastewater Service

| | |
|--------------------------------------|----------|
| Wastewater Service | \$155.00 |
| Total Residential Wastewater Service | \$449.00 |

Meter Reading Meter # 17925948
Current 2391840 08/23/2008
Previous 2337840 07/22/2008
Usage 5400 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

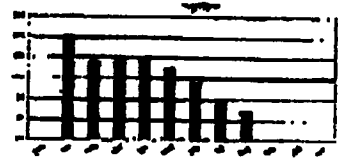
| | |
|---|----------|
| Water Distribution Base Charge | \$44.38 |
| Distribution Usage of 5,430 gallons at \$2.03 per 1,000 gallons | \$11.02 |
| Water Supply Charge of 5,430 gallons at \$0.0103212 per gallon | \$56.04 |
| SC DHEC Fee | \$3.32 |
| Total Residential Purchased Water | \$114.74 |

Residential Wastewater Service

| | |
|--------------------------------------|----------|
| Wastewater Service | \$155.00 |
| Total Residential Wastewater Service | \$269.60 |

Meter Reading Meter # 17925947
Current 2511830 08/23/2008
Previous 2368000 07/22/2008
Usage 14380 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

| | |
|--|----------|
| Water Distribution Base Charge | \$44.38 |
| Distribution Usage of 22,880 gallons at \$2.03 per 1,000 gallons | \$46.08 |
| Water Supply Charge of 22,880 gallons at \$0.0103212 per gallon | \$234.19 |
| SC DHEC Fee | \$3.32 |
| Total Residential Purchased Water | \$327.93 |

Residential Wastewater Service

| | |
|--------------------------------------|----------|
| Wastewater Service | \$155.00 |
| Total Residential Wastewater Service | \$482.90 |

Meter Reading Meter # 17925948
Current 1134376 08/23/2008
Previous 198888 07/22/2008
Usage 22650 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

| | |
|--|----------|
| Water Distribution Base Charge | \$44.38 |
| Distribution Usage of 12,748 gallons at \$2.03 per 1,000 gallons | \$27.89 |
| Water Supply Charge of 12,748 gallons at \$0.0103212 per gallon | \$131.81 |
| SC DHEC Fee | \$3.32 |
| Total Residential Purchased Water | \$217.20 |

Residential Wastewater Service

| | |
|--------------------------------------|----------|
| Wastewater Service | \$155.00 |
| Total Residential Wastewater Service | \$372.20 |

Meter Reading Meter # 17925949
Current 2001438 08/23/2008
Previous 1987890 07/22/2008
Usage 13748 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge

\$44.36

Distribution Usage of 8,400 gallons at \$2.03 per 1,000 gallons

\$19.08

Water Supply Charge of 8,400 gallons at \$0.0103212 per gallon

\$87.02

SC DHEC Fee

\$3.32

Total Residential Purchased Water

\$153.78

Residential Wastewater Service

Wastewater Service

\$155.00

Total Residential Wastewater Service

\$155.00

Water Reading Meter# 1788657
Current 728000 06/23/2008
Previous 728000 07/23/2008
Usage 8400 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge

\$44.36

Distribution Usage of 12,806 gallons at \$2.03 per 1,000 gallons

\$24.77

Water Supply Charge of 12,200 gallons at \$0.0103212 per gallon

\$125.32

SC DHEC Fee

\$3.32

Total Residential Purchased Water

\$198.37

Residential Wastewater Service

Wastewater Service

\$155.00

Total Residential Wastewater Service

\$155.00

Water Reading Meter# 1788654
Current 328800 06/23/2008
Previous 328800 07/23/2008
Usage 12200 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge

\$44.36

Distribution Usage of 11,870 gallons at \$2.03 per 1,000 gallons

\$24.10

Water Supply Charge of 11,870 gallons at \$0.0103212 per gallon

\$122.51

SC DHEC Fee

\$3.32

Total Residential Purchased Water

\$194.29

Residential Wastewater Service

Wastewater Service

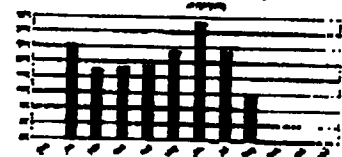
\$155.00

Total Residential Wastewater Service

\$155.00

Water Reading Meter# 1782582
Current 143800 06/23/2008
Previous 144170 07/23/2008
Usage 11870 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge

\$44.88

Distribution Usage of 20,700 gallons at \$2.03 per 1,000 gallons

\$42.02

Water Supply Charge of 20,700 gallons at \$0.0103212 per gallon

\$213.55

SC DHEC Fee

\$3.32

Total Residential Purchased Water

\$303.35

Residential Wastewater Service

Wastewater Service

\$155.00

Total Residential Wastewater Service

\$155.00

Water Reading Meter# 1782581
Current 426720 06/23/2008
Previous 424650 07/23/2008
Usage 20700 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge \$44.88
 Distribution Usage of 12,100 gallons at \$2.03 per 1,000 gallons \$24.86
 Water Supply Charge of 12,100 gallons at \$0.0103212 per gallon \$124.88
 SC DHEC Fee \$3.32
Total Residential Purchased Water \$197.94

Residential Wastewater Service

Wastewater Service \$156.00
Total Residential Wastewater Service \$156.00

Meter Reading Meter # 8854379
 Current 1395000 08/24/2009
 Previous 1377900 07/29/2009
 Usage 17100 Gallons
 Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge \$44.88
 Distribution Usage of 15,410 gallons at \$2.03 per 1,000 gallons \$31.28
 Water Supply Charge of 15,410 gallons at \$0.0103212 per gallon \$158.05
 SC DHEC Fee \$3.32
Total Residential Purchased Water \$237.53

Residential Wastewater Service

Wastewater Service \$156.00
Total Residential Wastewater Service \$156.00

Meter Reading Meter # 257539
 Current 1802510 08/23/2009
 Previous 1618900 07/22/2009
 Usage 18360 Gallons
 Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

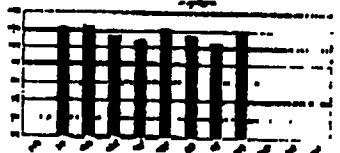
Water Distribution Base Charge \$44.38
 Distribution Usage of 11,880 gallons at \$2.03 per 1,000 gallons \$24.18
 Water Supply Charge of 11,880 gallons at \$0.0103212 per gallon \$122.32
 SC DHEC Fee \$3.32
Total Residential Purchased Water \$194.20

Residential Wastewater Service

Wastewater Service \$156.00
Total Residential Wastewater Service \$156.00

Meter Reading Meter # 4782535
 Current 1900000 08/22/2009
 Previous 1842000 07/22/2009
 Usage 58000 Gallons
 Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge \$44.38
 Distribution Usage of 38,400 gallons at \$2.03 per 1,000 gallons \$77.89
 Water Supply Charge of 38,400 gallons at \$0.0103212 per gallon \$395.69
 SC DHEC Fee \$3.32
Total Residential Purchased Water \$497.28

Residential Wastewater Service

Wastewater Service \$156.00
Total Residential Wastewater Service \$156.00

Meter Reading Meter # 17528953
 Current 2143630 08/24/2009
 Previous 2108230 07/22/2009
 Usage 35400 Gallons
 Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

| | |
|--|----------|
| Water Distribution Base Charge | \$44.38 |
| Distribution Usage of 13,780 gallons at \$2.43 per 1,000 gallons | \$37.97 |
| Water Supply Charge of 13,780 gallons at \$0.0102212 per gallon | \$142.23 |
| SC DHEC Fee | \$3.32 |

Total Residential Purchased Water

\$217.88

Residential Wastewater Service

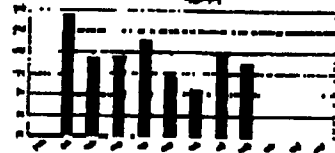
| | |
|--------------------|----------|
| Wastewater Service | \$158.00 |
|--------------------|----------|

Total Residential Wastewater Service

\$158.00

| | | |
|----------------|---------------|------------|
| Meter Reading | Meter # | 17523843 |
| Current | 2374570 | 08/23/2008 |
| Previous | 2309880 | 07/22/2008 |
| Usage | 15780 Gallons | |
| Number of Days | 32 | |

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

| | |
|---|---------|
| Water Distribution Base Charge | \$44.38 |
| Distribution Usage of 8,630 gallons at \$2.43 per 1,000 gallons | \$17.32 |
| Water Supply Charge of 8,630 gallons at \$0.0102212 per gallon | \$88.67 |
| SC DHEC Fee | \$3.32 |

Total Residential Purchased Water

\$154.27

Residential Wastewater Service

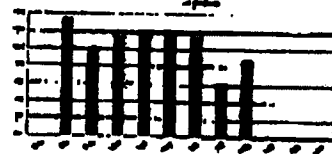
| | |
|--------------------|----------|
| Wastewater Service | \$158.00 |
|--------------------|----------|

Total Residential Wastewater Service

\$158.00

| | | |
|----------------|--------------|------------|
| Meter Reading | Meter # | 17523843 |
| Current | 1427910 | 08/23/2008 |
| Previous | 1419880 | 07/22/2008 |
| Usage | 8630 Gallons | |
| Number of Days | 32 | |

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

| | |
|--|----------|
| Water Distribution Base Charge | \$44.38 |
| Distribution Usage of 16,740 gallons at \$2.43 per 1,000 gallons | \$38.88 |
| Water Supply Charge of 16,740 gallons at \$0.0102212 per gallon | \$172.78 |
| SC DHEC Fee | \$3.32 |

Total Residential Purchased Water

\$254.44

Residential Wastewater Service

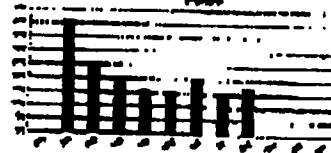
| | |
|--------------------|----------|
| Wastewater Service | \$158.00 |
|--------------------|----------|

Total Residential Wastewater Service

\$158.00

| | | |
|----------------|---------------|------------|
| Meter Reading | Meter # | 17523843 |
| Current | 1728020 | 08/23/2008 |
| Previous | 1712280 | 07/22/2008 |
| Usage | 15740 Gallons | |
| Number of Days | 32 | |

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

| | |
|---|---------|
| Water Distribution Base Charge | \$44.38 |
| Distribution Usage of 8,640 gallons at \$2.43 per 1,000 gallons | \$19.48 |
| Water Supply Charge of 8,640 gallons at \$0.0102212 per gallon | \$88.53 |
| SC DHEC Fee | \$3.32 |

Total Residential Purchased Water

\$128.69

Residential Wastewater Service

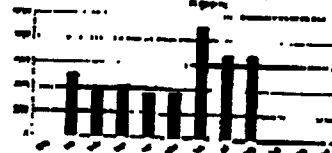
| | |
|--------------------|----------|
| Wastewater Service | \$158.00 |
|--------------------|----------|

Total Residential Wastewater Service

\$158.00

| | | |
|----------------|--------------|------------|
| Meter Reading | Meter # | 00207882 |
| Current | 1386238 | 08/23/2008 |
| Previous | 1381890 | 07/22/2008 |
| Usage | 8640 Gallons | |
| Number of Days | 32 | |

Consumption History



Water Distribution Base Charge \$44.34
 Distribution Usage of 12,344 gallons at \$2.03 per 1,000 gallons \$25.14
 Water Supply Charge of 12,344 gallons at \$0.0103212 per gallon \$127.88
 SC DHEC Fee \$0.32
 Total Residential Purchased Water \$200.71
 Residential Wastewater Service
 Wastewater Service \$158.00
 Total Residential Wastewater Service

Water Reading Meter # 17928844
 Current 1914355 08/23/2009
 Previous 1901880 07/23/2009
 Usage 12370 Gallons
 Number of Days: 32

\$200.71

\$158.00



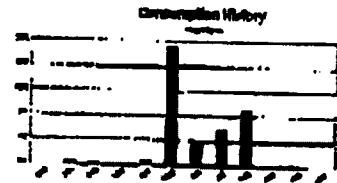
Service Address [REDACTED] LEXINGTON, SC, 29072

Commercial Purchased Water
 Water Distribution Base Charge \$11.08
 Distribution Usage of 5,700 gallons at \$2.03 per 1,000 gallons \$17.08
 Water Supply Charge of 5,700 gallons at \$0.0103212 per gallon \$59.79
 SC DHEC Fee \$0.33
 Total Commercial Purchased Water \$119.37
 Commercial Wastewater Service
 Wastewater Service \$39.00
 Total Commercial Wastewater Service

Water Reading Meter # 1888514
 Current 188880 08/23/2009
 Previous 188350 07/23/2009
 Usage 5700 Gallons
 Number of Days: 32

\$119.37

\$39.00

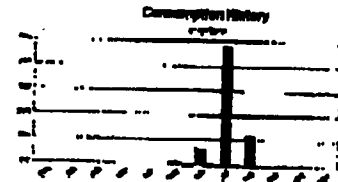


Service Address [REDACTED] LEXINGTON, SC, 29072

Commercial Purchased Water
 Water Distribution Base Charge \$11.08
 Distribution Usage of 11,900 gallons at \$2.03 per 1,000 gallons \$24.16
 Water Supply Charge of 11,900 gallons at \$0.0103212 per gallon \$122.84
 SC DHEC Fee \$0.33
 Total Commercial Purchased Water \$158.41

Water Reading Meter # 27679171
 Current 1434040 08/23/2009
 Previous 1412140 07/23/2009
 Usage 11900 Gallons
 Number of Days: 32

\$158.41



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water
 Water Distribution Base Charge \$44.34
 Distribution Usage of 9,340 gallons at \$2.03 per 1,000 gallons \$19.37
 Water Supply Charge of 9,340 gallons at \$0.0103212 per gallon \$96.46
 SC DHEC Fee \$0.32
 Total Residential Purchased Water \$160.51
 Residential Wastewater Service
 Wastewater Service \$158.00
 Total Residential Wastewater Service

Water Reading Meter # 17928880
 Current 1082980 08/23/2009
 Previous 1073410 07/23/2009
 Usage 9570 Gallons
 Number of Days: 32

\$160.51

\$158.00



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge

\$44.38

Distribution Usage of 17,840 gallons at \$2.02 per 1,000 gallons

\$35.91

Water Supply Charge of 17,840 gallons at \$0.0103212 per gallon

\$182.07

SC DHEC Fee

\$3.32

Total Residential Purchased Water

\$265.68

Residential Wastewater Service

Wastewater Service

\$158.00

Total Residential Wastewater Service

\$158.00

Meter Reading Meter# 17325533
Current 2475488 08/31/2008
Previous 2457888 07/31/2008
Usage 17660 Gallons
Number of Days: 32

Consumption History



Service Address [REDACTED] LEXINGTON, SC, 29072

Residential Purchased Water

Water Distribution Base Charge

\$44.38

Distribution Usage of 18,010 gallons at \$2.02 per 1,000 gallons

\$36.47

Water Supply Charge of 18,010 gallons at \$0.0103212 per gallon

\$185.82

SC DHEC Fee

\$3.32

Total Residential Purchased Water

\$229.97

Residential Wastewater Service

Wastewater Service

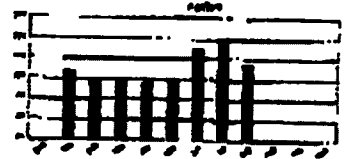
\$158.00

Total Residential Wastewater Service

\$158.00

Meter Reading Meter# N067819083
Current 1431790 08/31/2008
Previous 1438790 07/31/2008
Usage 18010 Gallons
Number of Days: 32

Consumption History



Current Charges

\$3,680.25



| Bill Date | Account Number | Due Date | Please Pay: |
|------------|----------------|-----------|-------------|
| 03/01/2010 | | 3/22/2010 | \$174.41 |

Name: [REDACTED]
Service Address: [REDACTED] LEXINGTON, SC, 29073

Primary Telephone #: [REDACTED]

Activity Since Last Bill

| | |
|------------------------------------|----------|
| Previous Balance | \$79.15 |
| Payments received as of 03/01/2010 | \$-80.00 |
| Balance as of 03/01/2010 | \$-0.85 |

Residential Purchased Water

| | |
|--|---------|
| Water Distribution Base Charge | \$22.92 |
| Distribution Usage of 12,500 gallons at \$2.03 per 1,000 gallons | \$25.38 |
| Water Supply Charge of 12,500 gallons at \$0.0035771 per gallon | \$44.71 |
| SC DHEC Fee | \$1.16 |
| SC DHEC Fee | \$0.49 |
| Total Residential Purchased Water | \$94.66 |

Residential Wastewater Service

| | |
|--------------------------------------|---------|
| Wastewater Service | \$80.60 |
| Total Residential Wastewater Service | \$80.60 |

Total Amount Due \$174.41

Carolina Water Service Inc of SC
Collections: (800) 367-4314
Phone: (800) 367-4314
Customer Service: (800) 367-4314
www.uhwater.com

Summary of Service

| Meter Reading | Meter # | NOMETER# |
|---------------------|----------------|------------|
| Current | 1160480 | 01/20/2010 |
| Previous | 1147980 | 11/19/2009 |
| Usage | 12,500 Gallons | |
| Number of Days: | 62 | |
| Average Daily Use: | 202 Gallons | |
| Average Daily Cost: | \$2.83 | |

Billing History



Consumption History



A fee of 1.5% per month will be added if unpaid by the due date.
Make check payable to: Carolina Water Service Inc of SC

Messages



PO Box 4509
West Columbia SC 29171-4509

LEXINGTON SC 29073

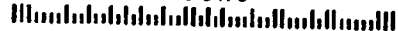


Account Number: [REDACTED] Amount Paid
Due Date: 3/22/2010
Please Pay: \$174.41

Carolina Water Service Inc of SC

PO Box 11025

Lewiston ME 04243-9476



☐ Address correction requested on back



Caroline Water Service Inc of SC
Collections: (800) 367-4314
Phone: (800) 367-4314
Customer Service: (800) 367-4314
www.utwater.com

03/30/2010 4/20/2010 \$-65.42
Name [REDACTED] Primary Telephone # [REDACTED]
Service Address [REDACTED] IGTON, SC, 29072
Activity Since Last Bill
Previous Balance \$63.37
Payments received as of 03/30/2010 \$-128.74
Balance as of 03/30/2010 \$-63.37
Adjustments
Late Payment Charge on 02/21/2010 \$0.06
Miscellaneous Adjustment - Water \$-3.00
Total Amount Due \$-65.42

ATT: DAWN HIPP

A fee of 1.5% per month will be added if unpaid by the due date.
Make check payable to: Carolina Water Service Inc of SC

Messages



PO Box 4509
West Columbia SC 29171-4509

LEXINGTON SC 29072



Account Number: [REDACTED] Amount Paid
Due Date: 4/20/2010
Credit Balance \$-65.42

Do Not Pay

Carolina Water Service Inc of SC
PO Box 11026
Lewiston ME 04243-9476



100-8 52904

18N

5150966508 65:59 0102/60/10



Carolina Water Service Inc of SC
Collections: (800) 387-4314
Phone: (800) 387-4314
Customer Service: (800) 387-4314
www.uiwater.com

| Billing Period | Due Date | Please Pay: |
|----------------|-----------|-------------|
| 03/30/2010 | 4/20/2010 | \$ 0.94 |

Name: [REDACTED] Primary Telephone: [REDACTED]
Service Address: [REDACTED] LEXINGTON, SC, 29072
Activity Since Last Bill
Previous Balance \$63.16
Payments received as of 03/30/2010 \$-63.15
Balance as of 03/30/2010 \$0.00
Adjustments
Late Payment Charge on 02/21/2010 \$0.94
Total Amount Due \$0.94

Summary of Service

Period
Number of Days:
Average Daily Cost:

Billing History

*Called
4/9/10
Brad Kirby
1-800-922-1531
Ext 75206
347 737 4750*

A fee of 1.5% per month will be added if unpaid by the due date.
Make check payable to: Carolina Water Service Inc of SC

Messages



PO Box 4509
West Columbia SC 29171-4509

LEXINGTON SC 29072

Account Number: [REDACTED] Amount Paid
Due Date: 4/20/2010
Please Pay: \$ 0.94

Carolina Water Service Inc of SC
PO Box 11026
Lewiston ME 04243-9476
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